

# Brabender Technologie KG

## After Sales Organisation



### Service & Technical Support

Name		Telnr	Email
HOTLINE 1	1 <sup>st</sup> contact	+49 203 99 84 <b>299</b>	<a href="mailto:hotline@brabender-technologie.com">hotline@brabender-technologie.com</a>
HOTLINE 2	1 <sup>st</sup> contact	+49 203 99 84 <b>298</b>	<a href="mailto:hotline@brabender-technologie.com">hotline@brabender-technologie.com</a>
Ralf Eikermann	Chief	+49 203 99 84 <b>139</b>	<a href="mailto:reikermann@brabender-technologie.com">reikermann@brabender-technologie.com</a>
Diana Hörstgen	Accounts	+49 203 99 84 <b>120</b>	<a href="mailto:dhoerstgen@brabender-technologie.com">dhoerstgen@brabender-technologie.com</a>

### Spare parts / Ersatzteile.

Name		Telnr	Email
Manuel Stiller	1 <sup>st</sup> contact	+49 203 99 84 <b>192</b>	<a href="mailto:mstiller@brabender-technologie.com">mstiller@brabender-technologie.com</a>
Norbert Marek	Chief	+49 203 99 84 <b>172</b>	<a href="mailto:nmarek@brabender-technologie.com">nmarek@brabender-technologie.com</a>
Birgit Weysters	Secretary	+49 203 99 84 <b>178</b>	<a href="mailto:bweysters@brabender-technologie.com">bweysters@brabender-technologie.com</a>
Ute Bergmeier	Accounts	+49 203 99 84 <b>213</b>	<a href="mailto:ubergmeier@brabender-technologie.com">ubergmeier@brabender-technologie.com</a>

Service, After Sales, Spare Parts	
<p><b>Our Service Offer</b></p> <ul style="list-style-type: none"> <li>• Start-up</li> <li>• Spare parts supply</li> <li>• Training</li> <li>• Repair service</li> <li>• Local service</li> <li>• (repair or prevention)</li> <li>• Maintenance agreements</li> <li>• Modernization and conversion</li> <li>• Process-related consulting</li> <li>• Test lab trials</li> </ul>	<p><b>Our Request</b></p> <p>To enable us to take optimum care of you, we need some basic information:</p> <ul style="list-style-type: none"> <li>• The Brabender order number or</li> <li>• The machine number</li> </ul> <p>Both numbers can be found on the nameplate of each machine. However, if in some cases it is not available, we need</p> <ul style="list-style-type: none"> <li>• The type of machine</li> <li>• The type of microcomputer</li> </ul>